Common Systems Group (CSG) Meeting

May 25, 2004
2-4 p.m.
2121 Murphy

AGENDA

1) IRB System Update (Jackson Jeng)

2) Travel Express Update - (Steve Duim)

3) Campus Security Issues (Kent Wada, Mike Van Norman, Don Worth)
Discussion and vote – documents detailing the rationale behind the SMTP gateway virus scanning and spam mitigation proposals are posted at: http://www.csg.oit.ucla.edu/meetings.htm under Documents for May 25 meeting.

At the end of the discussion, we will go around the table and ask each individual CSG member to vote to: a) endorse, b) not endorse, or c) endorse with caveats the following recommendations:

- **Proposed SMTP Gateway Virus Scanning Change: Block virus e-mail instead of quarantine and notify**

  **Current virus scanning practice**

  When SMTP.UCLA.EDU identifies an infected e-mail message, the message is quarantined, and a virus notification message is generated. The notification is sent to the message's intended recipient, and for UCLA recipients, the notification provides instructions on how to retrieve the infected message from the quarantine area.

  **Proposed virus scanning practice**

  When SMTP.UCLA.EDU identifies an infected e-mail message, the message will be rejected with an error message. E-mail messages would no longer be quarantined and stored for later retrieval.
• **Proposed Spam Mitigation Change: Block known residential address blocks from directly submitting mail to SMTP.UCLA.EDU**

*Current relay practice*

SMTP.UCLA.EDU accepts inbound mail for UCLA e-mail addresses from any external IP address.

*Proposed relay practice (Spam mitigation)*

Refuse to accept mail from network address blocks known to be residential services such as dial-up modems, DSL lines, and cable modems.

• **Proposed Spam Tagging and Whitelists for Official UCLA Emails**

*Proposed practice*

a. All email administrators should be required to honor a “whitelist this” header tag for official UCLA emails; and

b. All help desks that support email should educate their users on setting up SPAM filtering in their email clients so that it honors the white list tag.